

DWIHN Utilization Management Staff – as of 12/20/2022

Leigh Wayna, Director of Utilization Management (lwayna@dwihn.org)

Betty Steele, Administrative Support (bsteele@dwihn.org)

Program Administrators

- Tasha Bridges – (tbridges@dwihn.org) - Outpatient/SUD, Appeals, Audits & Accreditation
- Lucinda Brown – (lbrown@dwihn.org) – I/DD & Self-Directed Services
- Marlena Hampton – (mhampton1@dwihn.org) - Higher Levels of Care (IP/PHP/CRU)

Denials and Appeals – appeals@dwihn.org

- Please contact Tasha Bridges, Administrator

SUD (SUD Technicians)

- Relaina Bogins (rbogins@dwihn.org)
- Karen Haywood (khaywood@dwihn.org)
- Dawanna Cummins (dcummins@dwihn.org)
- Teri Jones (tjones1@dwihn.org)

Habilitation Supports Waiver (HSW/HAB Waiver)

- Tiffany Karol (tkarol@dwihn.org) - Manager
- Karen Poljanac (kpoljanac@dwihn.org) – Coordinator

COFR Coordinator

- Deline Echols (dechols@dwihn.org)

MCG Indicia Administration/SUD Oversight

- Vacant – Please contact Tasha Bridges, Administrator

Inpatient Services/PHP/CRU (Clinical Specialists) – UMClinicalTeam@dwihh.org

- Nykel Dix (ndix01@dwihh.org)
- Paul Hardin (phardin@dwihh.org)
- Dominique Johnson (djohnson2@dwihh.org)
- Rahnetta King (rking2@dwihh.org)
- Tiana Kennedy (tkennedy@dwihh.org)
- Laura Mitchell (lmitchell@dwihh.org)
- Kay Peters (kpeters@dwihh.org)
- Camille Remy (cremy1@dwihh.org)
- Kathleen Smith (ksmith1@dwihh.org)
- Beverly Wilkerson (bwilkerson@dwihh.org)
- Bryan Wride (bwride@dwihh.org)

Outpatient (SMI, I/DD, MI Health Link, SED) - PIHPAuthorizations@dwihh.org

- Dione Williams, Clinical Specialist (dwilliams1@dwihh.org)
- Kimberly Douglas, Clinical Specialist (kdouglas@dwihh.org)
- Deline Echols, Clinical Specialist (dechols@dwihh.org)

General Fund

- Jacquelyn Summerlin, Clinical Specialist (jsummerlin@dwihh.org)

ABA/Psychological Testing/Evidence-Based Supportive Employment

- Vacant – Please contact Tiffany Karol, Utilization Manager

Self-Determination/Self-Directed Services

- Chaundrika Baldwin (cbaldwin@dwihh.org) - SD FMS Coordinator
- Beverly Thompson (bthompson@dwihh.org) – SD Clinical Specialist
- Nicole Jones (njones3@dwihh.org) – SD Clinical Specialist

State Hospital Liaisons (Walter Reuther, Kalamazoo, Caro, Forensic Center)

- Yolanda Baker (ybaker@dwihh.org) - NGRI, Admissions
- Heather Fry (hfry01@dwihh.org) - Residential Dept. - Discharges